



Return Form

10061 RIVERSIDE DRIVE, SUITE 385 TOLUCA LAKE, CA 91602 TELE: 888.388.4438

INSTRUCTIONS: Please complete the form below and enclose it with your returned merchandise. Help us improve service and quality by noting your reason for return. No C.O.D. shipments will be accepted.

EXCHANGES AND RETURNS

At GiftsCetera your happiness is our number one goal. If for any reason you would like to return or exchange your gift, please follow the instructions below. Note: Returned items will be credited to the original card used for purchase. Personalized gifts are not returnable.

RETURN INSTRUCTIONS

1. Contact Customer Service. Our Personal Shoppers are available online or call toll free 888.388.4438 for 24 hour a day service.
2. The representative will give you a Gift Return Number (GR), please make note of this number.
3. Re-pack items in original packaging.
4. Return package with return number to:
GiftsCetera-RETURNS
10061 Riverside Drive, Suite 385
Toluca Lake, CA 91602
(Affix GR Number here)

FOR YOUR PROTECTION

We suggest you return your item with an insured courier (Airborne Express, UPS, FedEx, USPS Parcel Post, DHL). Request additional insurance if necessary. Retain a copy of the tracking number in case the item is lost in transit. Unfortunately, GiftsCetera cannot be responsible for items lost or damaged during the return shipping process. If the item you are returning was damaged when you received it, please contact us immediately.

Exchange/Return	Qty.	Item Number	Description	Reason for Return

Qty.	New Item Number	Description

Method of Payment: Visa MasterCard Novus/Discover American Express

Credit Card Number: _____

Expiration Date: _____

Daytime Telephone Number: _____

E-Mail Address: _____

Signature: _____